

Turning Technologies Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – September 2019

Name of Product/Version: Turning Point Web for PowerPoint

Product Description: TurningPoint's industry-leading native PowerPoint integration.

Report Date: Feb 23, 2020

Contact Information: support@turningtechnologies.com

Notes:

Evaluation Methods Used: A functional review was based on general product knowledge and manual testing using assistive technologies and website accessibility tools. Below are some of the key evaluation tools and testing methods used to inform this VPAT®.

- Color Contrast Test: WebAIM Color Contrast Checker; Color Contrast Analyzer (CCA)
- Screen Reader Tests: JAWS (IE 11, Edge, Firefox, Chrome); NVDA (Chrome, Firefox); Voiceover (Safari)
- Manual Accessibility Testing: Keyboard testing with visual focus; logical order

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: The following criteria were tested on Turning Point web application.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The plug-in uses buttons, and images, charts and diagrams that are identified via accessible text or are marked as decorative.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	<p>Instructors control their own content that the students see. However, the product does not have options to include audio or video content by default.</p> <p>If there were exceptions to these cases, the instructor must include alternative representations (such as text transcripts) that present equivalent information to the audio or video for students viewing this content.</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	<p>Instructors control their own content that the students see. However, the product does not have options to include audio or video content by default.</p> <p>If there were exceptions to these cases, the instructor must include alternative representations (such as text transcripts) that present equivalent information to the audio or video for students viewing this content.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	No synchronized media is used by the plug-in.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Parts of the Turning Point plugin may not be programmatically labeled like the Navigation headers, preventing assistive software users from correctly navigating the software. These labels for each can not be programmatically determined by assistive technology.
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Correct reading sequence can be programmatically determined
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>The Turning Point plug-in Hotspot question on the lets instructors upload a picture and designate which areas encompass the correct response. This feature is not accessible for visually impaired users.</p> <p>Designers may choose how to use sensory elements in user interfaces that they design.</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Color is not used as the only visual means of conveying information in the Turning Point Power Point plug-in, indicating an action, prompting a response, or distinguishing a visual element.
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>Instructors control their own content that the students see. However, the product does not have options to include audio or video content by default.</p> <p>If there were exceptions to these cases, the instructor must include alternative representations</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>(such as text transcripts) that present equivalent information to the audio or video for students viewing this content.</p> <p>The TurningPoint web for PowerPoint add-in supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).</p> <p>However, not all content can be accessed using Tab button such as the 'Clickers' and 'Administration' tabs on the Preferences drop-down after clicking 'Receivers' from the main navigation bar in the Polling Section and Software Preferences section.</p> <p>This is also evident in the Controller in that shows in the top right after Starting A slide show. User can not tab to Full Screen, Add new slide, etc. using keyboard.</p>
<p>2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>The add-in partially supports standard keyboard navigation and ensures that keyboard users cannot be trapped in a subset of content. Users have varying degrees of motor skills and may use the add-in with only their keyboard</p> <p>In the Account Section and About Navigation section, the user can get trapped when these screen modals are on the screen with no way to exit out of the modal. There is also no way to get out of the Question Options modal once the keyboard has taken focus. Also, when adding a new question during the presentation, once the text areas have focus, the user cannot leave.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Timing settings are controlled by the administrator of the poll and can be adjusted or extended to meet the specific needs of the users viewing the Question/Answer set in the plug-in.
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to:</p> <ul style="list-style-type: none"> • Revised Section 508	Supports	<p>The product does not include moving, blinking, scrolling, but has auto-updating information where the Instructor has to Start the course, and the page updates with polling information.</p> <p>However, an instructor can Stop a Question in a polling session</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The plug-in does not use flashing interface elements.
<p><u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Does not apply to non-web software
<p><u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The plug-in does not have sections or pages where descriptive titles that indicate the topic or purpose of each page. However, Administrators control their own content that is created.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	The navigation order of the main navigation items, are logical and intuitive (move left to right) However, not all content is easily accessible without the use of a screen reader
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The product uses descriptive text to identify the purpose of links such as turning point web site link.
<p><u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The plug-in does not contain any pages however administrators can add their own content.
<p><u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Whenever any part of the user interface receives focus, a change of context is not initiated.
<p><u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports with Exceptions	Changing the setting of a component in plug-in interface initiates a change of context is when user uses Feedback button. The default mail browser will open up in a new window. User would need prior notice of changes in context.
<p><u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Supports with Exceptions	<p>The user currently is not notified of all errors detected when using the plug-in.</p> <p>For example, when adding a new question, form errors that are made are not made aware to the</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		user. Providing information about how to correct input errors allows users who have learning disabilities to fill in a form successfully
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Input fields and select menus have visible labels and or descriptions are programmatically available for screen readers.
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The plug-in uses semantically correct markup for all interface elements.
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The product uses standard attributes to describe the identity, operation, and state of user interface elements to Assistive Technologies.</p> <p>However, some controls that provide important information do not allow themselves to be controlled by assistive technologies</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The Turning Point web for PowerPoint application does not use synchronized media.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Instructors control their own content; the product does not have options to include audio or video content by default
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The Turning Point Web for PowerPoint application adheres to minimum contrast standards.
<p><u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The application supports zoom features that are built into operating systems without loss of content or functionality.
<p><u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The product does not use images of text by default. Application designers may choose to include images of text in user interfaces that they design with the PowerPoint.
<p><u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Does not apply to non-web software
<p><u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports with Exceptions	Appropriate headings and labels are used in most of the plug-in. However, there are no labels for when Polling is open or Closed while in the Presentation view controls in upper-right corner and also in the main control section headers Account, Create, Polling, Result, Software, Slide Show.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	There are some parts of the application that does meet the criteria in regard to particular web elements such as the controls on the top-right of the screen when the user starts the Slide Show through the Turning Point web for PowerPoint authoring tool. The controls are not receiving focus
<p><u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Language is set by default according to the user's system.
<p><u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Navigational mechanisms are not repeated in different parts of the plug-in. However, Instructors control their own content when adding course material, but the product does not have options to include audio or video content by default
<p><u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Partially Supports	The plug-in ensures consistent functionality and presentation across the plug-in however, elements with the same function should be labelled and appear consistent across the authoring tool. There are two different presentations for the user adding a New question and adding a new question during the Presentation.
<p><u>3.3.3 Error Suggestion</u> (Level AA) Also applies to:</p>	Supports with Exceptions	The user currently is not notified of all errors detected when using the application.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		For example, when adding a new question, form errors that are made are not made aware to the user. Providing information about how to correct input errors allows users who have learning disabilities to fill in a form successfully
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Elements on the Turning Point Web for PowerPoint tool application are accessible with compatible assistive technologies.
302.2 With Limited Vision	Supports	Supports when combined with Compatible Assistive Technology Features <ul style="list-style-type: none"> • All product functionalities perform well at 200% zoom level. • All pages are designed to wrap well when zoomed to 200%. scaling/zooming options. • System text does not use full justification. Majority of text content adhere to color contrast requirements.
302.3 Without Perception of Color	Supports	Color alone is not used to convey information in student application
302.4 Without Hearing	Not Applicable	The application does not include audio-only features that require hearing to be used.
302.5 With Limited Hearing	Not Applicable	The application does not include audio-only features that require hearing to be used.
302.6 Without Speech	Not Applicable	The application does not require speech input.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Supports	The product supports standard input mechanisms such as user-provided keyboards and pointing devices. Usage of the product does not require fine motor controls nor simultaneous actions.
302.8 With Limited Reach and Strength	Not applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: [Hardware](#)

Notes: This application is not a hardware related product.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	The product is not closed hardware.	
402.2.2 Transactional Outputs	The product is not closed hardware.	
402.2.3 Speech Delivery Type and Coordination	The product is not closed hardware.	
402.2.4 User Control	The product is not closed hardware.	
402.2.5 Braille Instructions	The product is not closed hardware.	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	The product is not closed hardware.	
402.3.2 Non-private Listening	The product is not closed hardware.	
402.4 Characters on Display Screens	The product is not closed hardware.	
402.5 Characters on Variable Message Signs	The product is not closed hardware.	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Biometrics are not used	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	The product does not involve accessibility information	
405 Privacy	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
405.1 General	The device does not have a user interface for input or output	
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	Hardware physically and electrically presents compatible serial USB port. These hardware ports are controlled by system firmware and operating system software.
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Partially supports	Characters and symbols shall contrast visually from background surfaces with either light characters or symbols on a dark background or dark characters or symbols on a light background. The display screen on the clicker has a dark text on a dark background.
<u>407.3 Input Controls</u>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports	Input controls are operable by touch and tactilely discernible without activation
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Supports	The product uses a non-mechanical, onscreen numeric keyboard
407.4 Key Repeat	Supports	
407.5 Timed Response	Supports	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
<u>407.8 Reach Height and Depth</u>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	
408.3 Flashing	Supports	Activity indicators do flash and those flashes have meaning but none of them flash more than three times in 1 second.
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Not Applicable	
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: [Software](#)

Notes: This product is not considered platform software as defined by Section 508.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Accessibility features native to the Browser or Operating System can be used with Turning Point student application.
502.2.2 No Disruption of Accessibility Features	Supports	Turning Point student application does not disrupt any Browser or OS accessibility features.
<u>502.3 Accessibility Services</u>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not applicable	Turning Point student application does not allow user customization. However, in some cases, user is allowed to select preferences from Browser or OS for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Supports	Alternative user interface also available as a mobile or Desktop-based application.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	PDF export not provided.
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Accessibility related documentation is currently not available to users.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Documentation for Turning Point Web for PowerPoint is provided in digital format on Turning Technologies' website (www.turningtechnologies.com) at no additional charge. A paper copy is available upon request for this product.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	Turning Technologies support can be reached via telephone (1-866-756-3015) or email (support@turningtechnologies.com) Monday through Friday 7:00am-9:00pm EST. (excluding holidays and other observed days which the office may be closed)

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