Echo360 - Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Echo360 PointSolutions

Report Date: June 2023

Product Description: PointSolutions allows for the flexibility to engage and assess learners through a desktop or web platform. With PointSolutions desktop, content, and polling data are self-contained to either your receiver or computer. A poll in PowerPoint, over top of any application, or deliver self-paced assessments.

Contact Information: support@echo360.com or 1-877-ECHO360 x2

Notes: None

Evaluation Methods Used: Evaluation of the product involved a combination of manual and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of user flows. Assistive technology, including screen reader JAWS 2022 on Windows, with exclusive use of the keyboard to determine support for the WCAG criteria.

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.x Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Software: Partially Supports	Software: Most non-text content in the product presented to the user has a text alternative that serves the equivalent purpose. Exceptions include: • Some meaningful images do not provide alternative text. • Some controls do not provide valid role and state information. • Some expandable controls do not provide valid state information.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Software: Supports	Software: The product does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Software: Supports	Software: The product does not include any "synchronized multimedia" (video with an audio track).

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Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Software: Supports	Software: The product does not contain prerecorded video content that requires an audio description or a media alternative.

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Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)	Software: Partially Supports	Software: The product does not always ensure that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include: • Some meaningful images do not provide alternative text. • Some controls do not provide valid role and state information. • Some expandable controls do not provide valid state information. • Several controls do not provide an accessible name. • Some hidden elements are exposed to assistive technologies. • The list of Courses controls do not provide valid grouping information.

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Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Software: Partially Supports	Software: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined for most instances. Exceptions include: • The reading order of the content inside the PowerPoint template slides is not logical.
1.3.3 Sensory Characteristics (Level A)	Software: Supports	Software: The product does not include instructions that rely solely on sensory characteristics.
1.4.1 Use of Color (Level A)	Software: Supports	Software: The product does not use color as the only visual means of conveying information.
1.4.2 Audio Control (Level A)	Software: Supports	Software: The product does not include audio that plays automatically.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Software: Partially Supports	Software: Most interactive content within the product is accessible from the keyboard. Exceptions include: • Some interactive controls in the application are not accessible via keyboard. • Timer information for the Countdown Timer can only be accessed via mouse. • The focus does not move to the PowerPoint presentation ribbon that appears while presenting the slides. • Some information in the application can only be accessed via mouse.

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Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Software: Partially Supports	Software: Where keyboard focus can be moved to a component, the product mostly allows the focus to be moved away using only a keyboard interface. Exceptions include: • The keyboard focus gets trapped inside the Content tab panel and users can not move the focus out of the region using standard exit methods.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Software: Supports	Software: The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Software: Partially Supports	Software: The product does not use a timeout that cannot be turned off, extended, or accessibly adjusted. Exceptions include: • Controls to turn off and adjust the Countdown Timer do not provide accessible labels.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Software: Supports	Software: The product does not include content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Software: Supports	Software: The product does not include flashing content.
2.4.1 Bypass Blocks (Level A)	Software: Supports	Software: This criterion does not apply to non-web software.
2.4.2 Page Titled (Level A)	Software: Partially Supports	Software: The product mostly provides a suitable title for each page. Exceptions include: • The Countdown Timer window does not provide a title.

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Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Software: Partially Supports	Software: The product can mostly be navigated sequentially in a focus order which matches the logical reading order. Exceptions include: • In some instances, the focus order of the interactive elements on the page is not logical. • The focus does not move to the PowerPoint presentation ribbon that appears while presenting the slides.
2.4.4 Link Purpose (In Context) (Level A)	Software: Supports	Software: The product contains links which indicate their purpose in context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Software: Supports	Software: The product does not require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Software: Supports	Software: The product does not use a pointer to execute any part of the function.

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Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)	Software: Partially Supports	Software: The product mostly ensures that when the user interface components with labels that include text or images of text, the accessible name contains the text presented visually. Exceptions include: • Several controls do not provide an accessible name. • For some input fields and controls, the programmatic labels do not match the text from the visual label.
2.5.4 Motion Actuation (Level A 2.1 only)	Software: Supports	Software: The product does not have functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Software: Supports	Software: The product programmatically indicates the default human language used on each page.
3.2.1 On Focus (Level A)	Software: Supports	Software: The product does not initiate a change in context as a result of any component receiving focus.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Software: Supports	Software: The product does not initiate a change in context when the setting of a user interface component is changed.
3.3.1 Error Identification (Level A)	Software: Partially Supports	Software: The product mostly indicates specifically which input is in error, using a text description when such errors are detected. Exceptions include: • The error message on the Sign In page is not being rendered via the screen readers.
3.3.2 Labels or Instructions (Level A)	Software: Partially Supports	Software: The product provides programmatically identifiable labels and instructions for most user input fields. Exceptions include: • Some form elements do not provide a programmatically associated label.
4.1.1 Parsing (Level A)	Software: Supports	Software: The product is not implemented using markup languages.

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Criteria	Conformance Level	Remarks and Explanations
[4.1.2 Name, Role, Value](#) (Level A)	Software: Partially Supports	Software: The product mostly consists of user interface components which indicate their name, role, and values programmatically. Exceptions include: • Some meaningful images do not provide alternative text. • Some controls do not provide valid role and state information. • Some expandable controls do not provide valid state information. • Several controls do not provide an accessible name. • Some hidden elements are exposed to assistive technologies. • The list of Courses controls do not provide valid grouping information.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Software: Supports	Software: The product does not contain live synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Software: Supports	Software: The product does not include any "synchronized multimedia" (video with an audio track).
1.3.4 Orientation (Level AA 2.1 only)	Software: Supports	Software: The product does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Software: Supports	Software: The purpose of each input field collecting information about the user can be programmatically determined within the product.
1.4.3 Contrast (Minimum) (Level AA)	Software: Supports	Software: The product provides sufficient contrast between text and backgrounds.
1.4.4 Resize text (Level AA)	Software: Does Not Support	Software: The product does not allow content to be resized without assistive technology up to 200 percent.
1.4.5 Images of Text (Level AA)	Software: Supports	Software: The product uses text instead of images of text (except for logos).

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Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Software: Supports	Software: The product allows for content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Software: Supports	Software: The visual presentation of non-text content has a contrast ratio of at least 3:1.
1.4.12 Text Spacing (Level AA 2.1 only)	Software: Supports	Software: The product is not implemented using markup languages.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Software: Supports	Software: Content that becomes visible on pointer hover or keyboard focus is dismissible, hoverable, and persistent.
2.4.5 Multiple Ways (Level AA)	Software: Supports	Software: This criterion does not apply to non-web software.
2.4.6 Headings and Labels (Level AA)	Software: Supports	Software: The product uses headings and labels that describe their topic or purpose.

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Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Software: Partially Supports	Software: The product provides a visible indication of keyboard focus for most elements on pages. Exceptions include: • In some instances, keyboard focus is not indicated visually.
3.1.2 Language of Parts (Level AA)	Software: Supports	Software: The product indicates the human language and does not contain parts which are in a different human language.
3.2.3 Consistent Navigation (Level AA)	Software: Supports	Software: This criterion does not apply to non-web software.
3.2.4 Consistent Identification (Level AA)	Software: Supports	Software: This criterion does not apply to non-web software.
3.3.3 Error Suggestion (Level AA)	Software: Supports	Software: The product provides suggestions when user input does not comply with constraints on that input.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Software: Supports	Software: The product does not process legal commitments or financial transactions, does not submit test responses, and does not modify user-controllable data.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Software: Supports	Software: This criterion does not apply to non-web software.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

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